

January 30, 2015

Jocelyn Boyd, Chief Clerk
South Carolina Office of Regulatory Staff
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Dear Ms. Boyd:

I am writing to inform you that effective March 1, 2015, Comcast is streamlining the intake of consumer complaints. Please use the following contact addresses beginning on that date.

Email: If you currently send consumer complaints to an email address, the new email address is
Comcast_State_Regulatory_Complaints@cable.comcast.com.

U.S. Mail: If you send complaints via U.S. mail, the new address is:

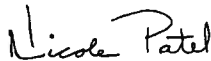
Comcast ECR Regulatory
1701 John F Kennedy Blvd
4th floor
Philadelphia, PA 19103

Commission Website: If Comcast downloads complaints from your website, there will be no change for you.

If the Commission requires that a separate form be completed in order to effectuate the above changes, the form will be submitted in accordance with Commission processes.

If you have any questions about this change, please contact me.

Sincerely,



Nicole Patel
Senior Manager, ECR Regulatory & Quality
Phone: 215-286-7446
Nicole_Patel@cable.comcast.com

cc: Deborah Easterling
Richard Wolfe, Comcast

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COMCAST

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